

# How to register via web interface on Volthread Support System?

Follow below steps to complete the user registration via web interface:

1. Go to Volthread Support System (VSS) main page: <https://support.volthread.com>
2. Click the link "Register as a new customer" text link below for signup.

The screenshot shows the login page for the Volthread Support System (VSS). The page title is "VSS | Volthread Support System" with the tagline "Your Best Thread for Open Source and Enterprise Solutions". The login form includes a "volthread" logo, a "USERNAME / EMAIL" field, a "PASSWORD" field, and a "Remember me" checkbox. There are two login buttons: "Customer Login" (blue) and "Volthread SRE Login" (red). A "Forgot password?" link is located next to the "Customer Login" button. Below the login options, it says "OR SIGN IN USING". At the bottom of the page, there is a message: "You're already registered with your email address if you've been in touch with our support team. You can request your password [here](#)." Below this message, there is a link "Register as a new customer" with a blue arrow pointing to it and a blue circle containing the number "1".

3. Enter your answers and click "Create my account" button.

The image shows a web browser window with the URL [support.volthread.com/#signup](https://support.volthread.com/#signup). The page displays a registration form titled "Join Volthread Support System". The form contains the following fields and buttons:

- FIRSTNAME \***: Input field containing "John" (Callout 1)
- LASTNAME \***: Input field containing "Doe" (Callout 2)
- EMAIL \***: Input field containing "john.doe@company.com" (Callout 3)
- PASSWORD \***: Input field with masked characters (Callout 4)
- PASSWORD (CONFIRM) \***: Input field with masked characters (Callout 5)
- Buttons**: "Cancel & Go Back" (text link) and "Create my account" (blue button) (Callout 6)

4. An email is sent to the email address provided for the user activation. The account will be activated by clicking and following the activation link in the email.

**Congratulations! You can log in to the VSS with your e-mail and password.**

\* Contact to us for registering Volthread Support System and learn more about our enterprise solutions: <https://www.volthread.com/tr/contact>